

Universal Manager Training vs HLC Manager/Supervisor Series

Program Comparison

Universal Manager Training

Topics Covered

- Employee Engagement
- Strategic Alignment
- Delegation and Feedback
- Coaching and Development

Objectives

- Raise manager awareness about role
- Provide managers with clear and broadly understood community standards and policies
- Equip employees with the skills to manage and engage employees effectively, increase productivity on their teams, create a safe work environment for all employees, mitigate workplace behavior risks.

Pedagogy

- Lecture
- Peer to peer discussion
- Panel of experts
- E-learning

Program Duration

- Live Virtual: Three 3-hour modules & six 40-minute online modules
- Frequency: Every week
- Total Length: 3 weeks

HLC Manager/Supervisor Series

Topics Covered

Two-part sessions on the following:

- Managing Yourself
- Building a Culture of Trust
- Managing Conflict Within Teams

Objectives

- Learn the three levers for managing yourself and build key skills to lead from a state of empowered leadership
- Identify how to become an even more trustworthy leader and how to establish a culture of trust within your team
- Increase awareness of your own conflict style and understanding of how to address conflict within teams in ways that bridge across differences and foster greater understanding

Pedagogy

- Lecture
- Problem-based learning
- Experiential learning
- Inquiry-based learning

Program Duration

- Live Virtual: Six 2-hour modules
- Frequency: Every other week
- Total Length: 12 weeks

